



## IRMA SHKREPA, MSc

- TBU, Rruga e Rezervave të Shtetit, Lundër, 1051, Tirana, Albania
- <del>=</del> +355 68 20 74 043
- <u>irma.shkrepa@tbu.edu.al</u> https://orcid.org/0009-0007-8056-7566

Research Interest: Banking, Insurance, Customer Behavior, Leadership impact

## **Selected publications:**

- Shkrepa, I. (2022) Alternative financial mechanisms to support business growth and access to finance of touristic host chain entities ASECU 18th International Conference; <a href="https://www.asecu.gr/files/18th-asecu-conf-book-of-proceedings-2022.pp.202-218">https://www.asecu.gr/files/18th-asecu-conf-book-of-proceedings-2022.pp.202-218</a>
- Shkrepa, I. (2023) Olive Oil Gender Value Chain Analyses and Recommendations (co-author) American Embassy and Gender Alliance for Development Center.
- Shkrepa, I. (2022) "Global G.A.P Interpretation Guideline and Localg.a.p National Guide Helvetas Swiss Inter-cooperation.
- Shkrepa, I. (2019) Lending and Leasing manual for second-hand cars Mogo Elevin Group Riga,
  Latvia
- Shkrepa, I. (2016) Social houses financing Manual; Risk Manual for housing financing, Collection
  Procedure (Author)- Ministry of Social Wealth/ National Housing Entity
  <a href="https://www.scribd.com/document/585787325/Manual-Risku-Fundi">https://www.scribd.com/document/585787325/Manual-Risku-Fundi</a>
- Shkrepa, I. (2010) Lending to Agrobusiness, Microbusinesses at coast area for tourism purpose to upgrade accommodation premises – NOA Holding Group
- Shkrepa, I. (2008) Payment Protection Insurance for Retail Customers Manual; CHF and Mortgage to Foreigners and Emigrants Manual; "Collection manual" (co-Author)- Raiffeisen International Bank
- Shkrepa, I. (2005) Sales Force Effectiveness Mc Kensey & Raiffeisen International; Sales process and tools Manual" (Author) – Raiffeisen International Bank